

Premium Channel Upgrade

| | |
|--|---------|
| Addressable/customer picks up equipment | \$ 2.00 |
| If special trip required to install or remove trap/filter | 10.00 |
| If special trip required to install converter | 15.00 |

Converter Upgrade

| | |
|--------------------------------|---------|
| If customer picks up equipment | \$ 2.00 |
| If special trip required | 15.00 |
| Remote enable | 2.00 |

Supplemental Service Charges*

| | |
|--|-------------------|
| Cable ready TV/VCR fine tuning | \$ 20.00 per hour |
| Cable repair: Customer-damaged | 20.00 per hour |
| Customer Cable-related equipment interface | 20.00 per hour |
| Other custom, wall fish or supplemental work | 20.00 per hour |

Other Charges

| | |
|---|---------|
| A/B switch kit | \$ 4.00 |
| VCR kit | 9.95 |
| Processing fee | 3.75 |
| Non-pay collection - special trip | 10.00 |
| Returned check | 15.00 |
| Converter replacement (loss or damaged) | 250.00 |
| Remote replacement (loss or damaged) | 50.00 |
| Pay-per-view movies & special events | Vary |

Please note - Franchise fees paid to your community are not included in above rates.

* Service charges of \$ 20.00 per hour are billed in 1/4 hour increments, minimum of 1/2 hour. May be additional charge for materials.

FCC RATE REGULATION IMPACT SURVEY

| | | | |
|------------------------------------|------------------|-----------------------|-------------------|
| 01. Community Unit ID#: | MO0362 | 05. Respondent Name: | Crown Media, Inc. |
| 02. Mailing Address (street): | 7900 Forsyth Rd. | 06. Respondent Fax: | (214) 980-4866 |
| 03. Mailing Address (city): | St. Louis | 07. Respondent Phone: | (214) 702-6335 |
| 04. Mailing Address (state & zip): | MO, 63105 | 08. System/Franchise: | System |

| REGULATED SERVICES | CHARGE | | CHANNELS | | HOUSEHOLDS | |
|-----------------------|---------|---------|----------|--------|------------|--------|
| Describe Service Tier | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 |
| 09. TIER 1 (Basic) | \$15.05 | \$13.27 | 32 | 32 | 30,384 | 31,111 |
| 10. TIER 2 | \$12.80 | \$12.03 | 27 | 28 | 26,858 | 30,438 |
| 11. TIER 3 | | | | | | |
| 12. TIER 4 | | | | | | |

| REGULATED EQUIPMENT | CHARGE | | EQUIPMENT UNITS | | HOUSEHOLDS | |
|--|-------------------------|--------|-----------------|--------|------------|--------|
| | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 |
| 13. Converter | Non-addressable: N/A | | N/A | | N/A | |
| | Addressable: N/A | | N/A | | N/A | |
| 14. Installation | Prewired: \$28.85 | | \$28.35 | | 364 | |
| | Unwired: \$35.85 | | \$35.75 | | 567 | |
| 15. Service Change | Visit required: \$15.00 | | \$10.00 | | 0 | |
| | No visit: \$10.00 | | \$2.00 | | 0 | |
| 16. Inside Wire: | N/A | | N/A | | N/A | |
| 17. Remote: | \$2.00 | | \$0.15 | | 25,723 | |
| 18. Additional Outlet: | \$8.95 | | \$0.00 | | 10,000 | |
| All Miscellaneous Maintenance (describe): | | | | | | |
| 19. | | | | | | |
| 20. | | | | | | |
| All Miscellaneous charges (specify): | | | | | | |
| 21. | | | | | | |
| 22. | | | | | | |
| 23. | | | | | | |
| 24. Franchise Fee: | \$0.00 | | \$0.00 | | | |
| 25. Total billed monthly charges for reg. services: | \$937 | | \$880 | | | |
| 26. Total subscribers receiving any reg. services: | 30,384 | | 31,111 | | | |
| 27. % of subs. receiving a change in bill for reg. svcs: | Increase% | | 0.20% | | Decrease% | |

| | |
|--|-----------------|
| Basic Plus Service | \$15.05 per mo. |
| Expanded Basic Plus Service | 27.65 per mo. |
| Value Packages (including Expanded Basic Plus Service): | |
| HBO, Showtime, Remote, Guide | 49.95 per mo. |
| HBO, Disney, Remote, Guide | 47.95 per mo. |
| HBO, Showtime, Cinemax, Remote, Guide | 57.95 per mo. |
| HBO, Showtime, Disney, Remote, Guide | 55.95 per mo. |
| VIP: all 5 premium channels, 3 remotes, 2 additional outlets, guide | 76.95 per mo. |
| Home Box Office | 11.75 per mo. |
| Cinemax | 11.75 per mo. |
| Showtime | 11.75 per mo. |
| The Movie Channel | 11.75 per mo. |
| The Disney Channel, when taken alone | 8.95 per mo. |
| when taken with one of the above premium channels | 6.20 per mo. |
| Wireless remote control | 2.95 per mo. |
| Second Outlet | 5.95 per mo. |
| Third Outlet | 5.50 per mo. |
| Fourth Outlet | 3.95 per mo. |
| FM | 1.00 per mo. |
| Monthly Guide | 1.00 per mo. |
| Processing Fee* | 3.75 |
| Installation Charge | 39.95 |
| Additional Outlet Installation: Subsequent to install | 39.95 |
| Custom VCR Hook-up | 39.95 |
| Custom VCR Kit | 9.95 |
| Premium Channel Upgrade: | |
| Addressable, or Customer picks up equipment | 10.00 |
| If truck roll required | 19.95 |
| Relocation of Outlet | 19.95 |
| Transfer of Service (same day) | 19.95 |
| Non-pay reconnect: | |
| Before write-off | 19.95 |
| After write-off | 39.95 |
| Input Selector Switch Installation | 39.95 |
| Input Selector Kit | 9.95 |



**CROWN
CABLE**

Rate and services are subject to change
Effective April 1, 1993

CHANNEL LINEUP

CROWN III

April 5, 1993

Basic Service Tier

102 Access
103 KTVI - ABC
104 Florissant Government Access
105 Access
106 KMOV - CBS
107 KSDK - NBC
108 Local Programming
109 KNLC - Ind.
110 KETC - PBS
111 Black Jack Government Access
112 KPLR - Ind.
113 KDNL - Fox
114 Continuous Program Listings
115 Higher Education Channel
116 WGN-Chicago
117 TBS-Atlanta
118 The Real Estate Channel
119 C-SPAN 2
120 St. Louis Calendar
121 C-SPAN
122 Color Weather Radar
123 QVC
124 WHSL - Home Shopping Network II
125 Eternal Word Television Network
126 Inspirational Network
127 Access/Mind Extension University
128 Access
129 Access
130 Request**
131 Request 2**
132 Private Choice**
136 Pay-Per-View Highlights
137 Cooperating School District
138 Cooperating School District
139 Cooperating School District

Expanded Service

202 ESPN
203 CNN Cable News Network
204 Comedy Central
205 CNBC
206 The Nashville Network
207 USA Network
208 TNT Turner Network Television
209 Lifetime Television
210 The Disney Channel*
211 The Family Channel
212 Nickelodeon
213 Cinemax*
214 Home Box Office*
215 Showtime*

CHANNEL LINEUP
CROWN III (Con't.)

April 5, 1993

Expanded Service

216 The Movie Channel*
217 CNN Headline News
218 VH-1 Video Hits One
219 American Movie Classics
220 Pay-Per-View Highlights
221 The Discovery Channel
222 The Weather Channel
223 SportsChannel America
224 Home Shopping Network I
225 Univision
226 Arts & Entertainment Network
227 Trinity Broadcasting Network
228 BET Black Entertainment Television
229 The Travel Channel
230 Continuous Program Listings
231 VISN/ACTS
232 E! Entertainment Television
233 MTV Music Television

* Optional Premium Channels

** Pay Per View Channels

Crown of Missouri III

Black Jack / Florissant / St. Louis County

SEP | 1993

| Service | Rate |
|---|---------|
| BASIC SERVICES (Per Month) | |
| Basic Service Tier | \$12.64 |
| Expanded Service (requires purchase of Basic Service Tier) | 11.46 |
| Basic Service Tier & Expanded Service | 24.10 |
| PREMIUM SERVICES (Per Month) | |
| Home Box Office | \$11.75 |
| Showtime | 11.75 |
| Cinemax | 11.75 |
| The Movie Channel | 11.75 |
| The Disney Channel | 8.95 |
| Disney with another premium | 6.20 |
| PREMIUM VALUE PACKAGES (Per Month) | |
| HBO/Showtime | \$20.95 |
| HBO/Disney | 17.95 |
| HBO/Showtime/Cinemax | 28.95 |
| HBO/Showtime/Disney | 26.95 |
| VIP-all 5 premium channels | 42.95 |
| EQUIPMENT/SERVICES (Per Month) | |
| Addressable converter | \$ 1.85 |
| Tuning converter | .91 |
| Wireless remote control | .14 |
| Monthly guide | 1.00 |
| Additional outlet (Multiple outlets may incur additional installation or equipment costs) | 0.00 |
| INSTALLATION | |
| Primary outlet (unwired home) | \$35.00 |
| Primary outlet (prewired home) | 27.00 |
| Additional outlet with initial install | 11.00 |
| Additional outlet – special trip required | 18.33 |
| Relocate outlet – special trip required | 18.33 |
| Standard VCR/FM with initial install | 6.67 |
| Standard VCR/FM – special trip required | 15.00 |

| Service | Rate |
|--|---------|
| Custom VCR/FM with initial install | \$13.36 |
| Custom VCR/FM – special trip required | 21.67 |
| A/B switch with initial install | 6.67 |
| A/B switch – special trip required | 15.00 |
| Basic Service Tier or Expanded Service change (special trip required) | 10.00 |

PREMIUM CHANNEL UPGRADE

| | |
|---|---------|
| Addressable/customer picks up equipment | \$ 2.00 |
| If special trip required to install or remove trap/filter | 10.00 |
| If special trip required to install converter | 15.00 |

CONVERTER UPGRADE

| | |
|---|---------|
| If customer picks up equipment | \$ 2.00 |
| If special trip required to install converter | 15.00 |

SUPPLEMENTAL SERVICE CHARGES*

| | |
|--|----------------|
| Cable ready TV/VCR fine tuning | \$20.00 per hr |
| Cable repair: Customer-damaged | 20.00 per hr |
| Customer cable-related equipment interface | 20.00 per hr |
| Other custom, wall-fish or supplemental work (plus materials) | 20.00 per hr |

OTHER CHARGES

| | |
|--------------------------------------|--------------|
| A/B switch kit | \$ 4.00 |
| VCR kit | 9.95 |
| Processing fee | 3.75 |
| Payment collection – special trip | 10.00 |
| Returned check | 20.00 |
| Unreturned converter | 250.00 |
| Unreturned wireless remote control | 50.00 |
| Pay per view movies & special events | Varies |
| Governmental franchise fee | 5% per month |

Franchise fees paid to your community are not included in above rates.

*Service charges of \$20.00 per hour (plus materials) are billed in 1/4 hour increments, minimum of 1/2 hour.

PLEASE NOTE:

- Premium Channels and Pay Per View Channels require a Converter Box.
- Please remit payment by your due date to avoid a processing fee.
- Do not attempt to hook up other TV outlets to your cable service. Splitting your cable can interfere with your cable service and can also generate signal leakage which can violate FCC regulations.



Basic Service Tier

102 Access
103 KTVI - ABC
104 Florissant Government Access
105 Access
106 KMOV - CBS
107 KSDK - NBC
108 Local Programming
109 KNLC - Ind.
110 KETC - PBS
111 Black Jack Government Access
112 KPLR - Ind.
113 KDNL - Fox
114 Continuous Program Listings
115 Higher Education Channel
116 WGN-Chicago
117 TBS-Atlanta
118 The Real Estate Channel
119 C-SPAN 2
120 St. Louis Calendar
121 C-SPAN
122 Color Weather Radar
123 QVC
124 WHSL - Home Shopping Network II
125 Eternal Word Television Network
126 Inspirational Network
127 Access/Mind Extension University
128 Access
129 Access
130 Request**
131 Request 2**
132 Private Choice**
136 Pay-Per-View Highlights
137 Cooperating School District
138 Cooperating School District
139 Cooperating School District

Expanded Service

202 ESPN
203 CNN Cable News Network
204 Comedy Central
205 CNBC
206 The Nashville Network
207 USA Network
208 TNT Turner Network Television
209 Lifetime Television
210 The Disney Channel*
211 The Family Channel
212 Nickelodeon
213 Cinemax*
214 Home Box Office*
215 Showtime*

Expanded Service

216 The Movie Channel*
217 CNN Headline News
218 VH-1 Video Hits One
219 American Movie Classics
220 Pay-Per-View Highlights
221 The Discovery Channel
222 The Weather Channel

CHANNEL LINEUP
CROWN III (Con't.)

Sept. 1, 1993

223 SportsChannel America
224 Home Shopping Network I
225 Univision
226 Arts & Entertainment Network
227 Trinity Broadcasting Network
228 BET Black Entertainment Television
229 The Travel Channel
230 Continuous Program Listings
231 VISN/ACTS
232 E! Entertainment Television
233 MTV Music Television
234 CNN Cable News Network
235 The Weather Channel

* Optional Premium Channels
** Pay Per View Channels

FCC RATE REGULATION IMPACT SURVEY

| | | | |
|------------------------------------|----------------|-----------------------|-------------------|
| 01. Community Unit ID#: | CT0168 | 05. Respondent Name: | Crown Media, Inc. |
| 02. Mailing Address (street): | One Park Plaza | 06. Respondent Fax: | (214) 950-4888 |
| 03. Mailing Address (city): | New Britain | 07. Respondent Phone: | (214) 702-6335 |
| 04. Mailing Address (state & zip): | CT, 06051 | 08. System/Franchise: | System |

| REGULATED SERVICES | CHARGE | | CHANNELS | | HOUSEHOLDS | |
|-----------------------|---------|---------|----------|--------|------------|--------|
| Describe Service Tier | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 |
| 09. TIER 1 (Basic) | \$15.95 | \$13.85 | 21 | 21 | 27,875 | 27,321 |
| 10. TIER 2 | \$5.00 | \$5.00 | 14 | 18 | 27,875 | 27,321 |
| 11. TIER 3 | \$5.00 | \$4.82 | 5 | 7 | 12,500 | 11,520 |
| 12. TIER 4 | | | | | | |

| REGULATED EQUIPMENT | | CHARGE | | EQUIPMENT UNITS | | HOUSEHOLDS | |
|--|------------------|-----------|---------|-----------------|--------|------------|--------|
| | | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 |
| 13. Converter | Non-addressable: | N/A | N/A | N/A | N/A | N/A | N/A |
| | Addressable: | \$3.00 | \$3.00 | 10,500 | 10,507 | 10,500 | 10,507 |
| 14. Installation | Prewired: | \$80.00 | \$80.00 | 1,000 | 1,000 | 1,000 | 1,000 |
| | Unwired: | \$80.00 | \$80.00 | 1,000 | 1,000 | 1,000 | 1,000 |
| 15. Service Change | Visit required: | N/A | \$11.00 | N/A | N/A | N/A | N/A |
| | No visit: | N/A | \$3.11 | N/A | N/A | N/A | N/A |
| 16. Inside Wire: | | N/A | N/A | N/A | N/A | N/A | N/A |
| 17. Remote: | | \$2.00 | \$2.01 | 10,500 | 10,507 | 10,500 | 10,507 |
| 18. Additional Outlet: | | \$5.00 | \$5.00 | 1,000 | 1,000 | 1,000 | 1,000 |
| All Miscellaneous Maintenance (describe): | | | | | | | |
| 19. | | | | | | | |
| 20. | | | | | | | |
| All Miscellaneous charges (specify): | | | | | | | |
| 21. | | | | | | | |
| 22. | | | | | | | |
| 23. | | | | | | | |
| 24. Franchise Fee: | | \$0.00 | \$0.00 | | | | |
| 25. Total billed monthly charges for reg. services: | | \$853 | \$705 | | | | |
| 26. Total subscribers receiving any reg. services: | | 27,875 | 27,321 | | | | |
| 27. % of subs. receiving a change in bill for reg. svcs: | | Increase% | 52.60% | Decrease% | 47.40% | | |

Line up NECT April 5th, 1993

**PREMIUM SERVICES**CABLE
CH. #

SERVICE

PROGRAMMING

| | | |
|----|-------------------|--------------------------------|
| 37 | ENCORE | MOVIES OF 60'S, 70'S, AND 80'S |
| 38 | HBO | PREMIUM VARIETY |
| 39 | SHOWTIME | MOVIES, COMEDY, SPORTS |
| 40 | ESPN | RED SOX, BRUINS, N.E. SPORTS |
| 42 | THE MOVIE CHANNEL | 24 HOUR MOVIES |
| 43 | CINEMAX | ALL MOVIES |

BASIC SERVICE

| | | |
|----|--------------------------|-----------------------------------|
| 2 | WGBH-2 | PBS-BOSTON |
| 3 | WFSB-3 | CBS-HARTFORD |
| 4 | WMT-30 | NBC-NEW BRITAIN |
| 5 | WCVB-5 | ABC-BOSTON |
| 6 | WTOX-20 | WATERBURY |
| 7 | WTWS-28 | NEW LONDON |
| 8 | WTNH-8 | ABC-NEW HAVEN |
| 9 | WTCR-61 | HARTFORD |
| 10 | WEDH-24 | PBS-HARTFORD |
| 11 | WBZ-4 | NBC-BOSTON |
| 12 | WPHI-12 | ABC-PROVIDENCE |
| 13 | WLNE-6 | CBS-PROVIDENCE |
| 14 | LOCAL ORIGINATION | COMMUNITY ACCESS OR PUBLIC ACCESS |
| 15 | UConn / CCIT | COLLEGE |
| 16 | ECSU PROGRAMMING | COLLEGE |
| 17 | COMMUNITY BULLETIN BOARD | PSAS |
| 18 | WHLL-27 | WORCESTER |
| 19 | WSBK-38 | BOSTON |
| 20 | WYBE-36 | PBS-PROVIDENCE |
| 21 | OVC NETWORK | HOME SHOPPING CHANNEL |
| 22 | EWTV | RELIGIOUS |

BASIC PLUS - ALL BASIC CHANNELS PLUS THOSE LISTED BELOW

| | | |
|----|------------------------------------|--------------------------|
| 23 | COMEDY CENTRAL | COMEDY |
| 24 | AMERICAN MOVIE CLASSICS | CLASSIC MOVIES |
| 25 | SPORTSCHANNEL - THE TRAVEL CHANNEL | CELTICS, METS |
| 26 | THE WEATHER CHANNEL | 24 HOUR WEATHER |
| 27 | NICKELODEON | CHILDREN/YOUNG ADULT |
| 28 | TNT | FAMILY & MOVIES |
| 29 | VH-1 | VIDEO MUSIC |
| 30 | LIFETIME | VARIETY |
| 31 | CNN | NEWS |
| 32 | PREVIEW GUIDE | DAILY TV GUIDE |
| 33 | CNBC | CONSUMER & BUSINESS NEWS |
| 34 | THE DISCOVERY CHANNEL | SCIENCE & NATURE |
| 35 | UNIVISION | SPANISH CHANNEL |
| 36 | ARTS & ENTERTAINMENT | PERFORMING ARTS |

EXPANDED BASIC

| | | |
|----|-----------------------|----------------------|
| 41 | THE DISNEY CHANNEL | FAMILY ENTERTAINMENT |
| 46 | THE LEARNING CHANNEL | EDUCATIONAL |
| 47 | (OPEN) | |
| 48 | USA | VARIETY & FAMILY |
| 49 | ESPN | SPORTS |
| 50 | C-SPAN | CONGRESS |
| 51 | THE NASHVILLE NETWORK | COUNTRY MUSIC |
| 52 | MTV | MUSIC TELEVISION |
| 53 | THE FAMILY CHANNEL | FAMILY ENTERTAINMENT |

PAY-PER-VIEW

| | | |
|----|-------------------|-----------------------|
| 44 | PLAYBOY ON DEMAND | ADULT PROGRAMMING |
| 45 | VIEWER'S CHOICE | MOVIES SPECIAL EVENTS |

Crown Media, Inc. D/B/A Crown Cable
N. E. Connecticut
As of April 5, 1993

Installation Fees

Residential and Commercial Customers and Public
Buildings Other Than Schools and Libraries. Standard
Installation.

Initial Installation 60.00

Each additional Outlet
Other than at the time of
initial installation 60.00

Monthly Service Fees

Basic 15.95
Basic Plus without converter 5.80
Expanded Basic 8.00

Premium Service Installation 10.00

Monthly Rental Fees

Standard Converter 3.00
Remote Control Converter 2.00

Crown Media, Inc. D/B/A Crown Cable
N. E. Connecticut

Other Charges

| | |
|--|-------|
| (A)Reconnection - at same address for restoration of service, all existing outlets Service call required | 45.00 |
| (B)Transfer of existing customer to new address | 50.00 |

The above rates include Local Franchise Fees.

Any applicable Local taxes will be applied as required.

PREMIUM SERVICES

| CABLE CH. # | SERVICE | PROGRAMMING |
|-------------|-------------------|--------------------------------|
| 37 | ENCORE | MOVIES OF 80'S, 70'S, AND 80'S |
| 38 | HBO | PREMIUM VARIETY |
| 39 | SHOWTIME | MOVIES, COMEDY, SPORTS |
| 40 | NESN | RED SOX, BRUINS, N.E. SPORTS |
| 41 | DISNEY | FAMILY ENTERTAINMENT |
| 42 | THE MOVIE CHANNEL | 24 HOUR MOVIES |
| 43 | CINEMAX | ALL MOVIES |

BASIC SERVICE TIER

| | | |
|----|--------------------------|-----------------------------------|
| 2 | WGBH-2 | PBS-BOSTON |
| 3 | WFSB-3 | CBS-HARTFORD |
| 4 | WVIT-30 | NBC-NEW BRITAIN |
| 5 | WCVB-5 | ABC-BOSTON |
| 6 | WTXX-20 | WATERBURY |
| 7 | WTWS-28 | NEW LONDON |
| 8 | WTNH-9 | ABC-NEW HAVEN |
| 9 | WTIC-61 | HARTFORD |
| 10 | WEDH-24 | PBS-HARTFORD |
| 11 | WBZ-4 | NBC-BOSTON |
| 12 | WPRI-12 | ABC-PROVIDENCE |
| 13 | WLNE-6 | CBS-PROVIDENCE |
| 14 | LOCAL ORIGINATION | COMMUNITY ACCESS OR PUBLIC ACCESS |
| 15 | UConn / OCIT | COLLEGE |
| 16 | ECSU PROGRAMMING | COLLEGE |
| 17 | COMMUNITY BULLETIN BOARD | PSA'S |
| 18 | WHLL-27 | WORCESTER |
| 19 | WSBK-38 | BOSTON |
| 20 | WSBE-35 | PBS-PROVIDENCE |
| 21 | QVC NETWORK | HOME SHOPPING CHANNEL |
| 22 | EWTN | RELIGIOUS |

EXPANDED SERVICE - ALL BASIC CHANNELS PLUS THOSE LISTED BELOW

| | | |
|----|--------------------------------|--------------------------|
| 23 | COMEDY CENTRAL | COMEDY |
| 24 | AMERICAN MOVIE CLASSICS | CLASSIC MOVIES |
| 25 | SPORTSMAN - THE TRAVEL CHANNEL | CELTICS, METS |
| 26 | THE WEATHER CHANNEL | 24 HOUR WEATHER |
| 27 | NICKELODEON | CHILDREN/YOUNG ADULT |
| 28 | TNT | FAMILY & MOVIES |
| 29 | VH-1 | VIDEO MUSIC |
| 30 | LIFETIME | VARIETY |
| 31 | CNN | NEWS |
| 32 | PREVIEW GUIDE | DAILY TV GUIDE |
| 33 | ONDO | CONSUMER & BUSINESS NEWS |
| 34 | THE DISCOVERY CHANNEL | SCIENCE & NATURE |
| 35 | UNIVISION | SPANISH CHANNEL |
| 36 | ARTS & ENTERTAINMENT | PERFORMING ARTS |
| 40 | ESPN | SPORTS |

TIER 3

| | | |
|----|-----------------------|----------------------|
| 46 | THE LEARNING CHANNEL | EDUCATIONAL |
| 47 | ESPN II | SPORTS |
| 48 | USA | VARIETY & FAMILY |
| 50 | C-SPAN | CONGRESS |
| 51 | THE NASHVILLE NETWORK | COUNTRY MUSIC |
| 52 | MTV | MUSIC TELEVISION |
| 53 | THE FAMILY CHANNEL | FAMILY ENTERTAINMENT |

PAY-PER-VIEW

| | | |
|----|-------------------|------------------------|
| 44 | PLAYBOY ON DEMAND | ADULT PROGRAMMING |
| 45 | VIEWER'S CHOICE | MOVIES, SPECIAL EVENTS |



LINE UP, RATES

NECT

Effective 9/1/1993

PAY-PER-VIEW

Viewer's Choice Movies \$3.95 each
Playboy on Demand \$4.95 each evening

MONTHLY RATES

| Service | First Outlet | Second and Subsequent Outlets |
|----------------------------------|--------------|-------------------------------|
| Basic Service Tier | \$13.17 | FREE |
| Expanded Service Tier 3 | \$22.58 | FREE |
| Non-addressable converter rental | \$4.39 | FREE |
| Addressable converter rental | \$1.32 | \$1.32 each |
| FM Service with Basic Service | \$2.71 | \$2.71 each |
| FM Only without Basic Service | FREE | FREE |
| Remote Control Unit Service | \$22.58 | FREE |
| Universal Remote Control Service | \$0.20 | \$0.20 each |
| Decoder Service | \$6.00 | \$6.00 each |
| Encore | \$5.95 | FREE |
| HBO | \$12.00 | FREE |
| The Movie Channel | \$10.00 | FREE |
| Showtime | \$12.00 | FREE |
| Cinemax | \$10.00 | FREE |
| NESN | \$5.00 | FREE |
| Disney | \$1.43 | FREE |

*NOTE: The above premium services are ala carte. Packaging discounts are available for subscribers who would like two or more premium services. Call the office at 456-4191 or 92 for more details. Prices do not include Gross Earning Tax (5.25%) or Connecticut Sales Tax (8%).

DEPOSITS

Decoder \$50.00

INSTALLATION CHARGES

| | |
|---|---------|
| Converter Installation | \$20.00 |
| Seasonal Reconnect | \$25.67 |
| Transfer | \$25.67 |
| Premium Installation | \$2.00 |
| Non-Pay Reconnection | \$25.67 |
| Unwired Home Installation | \$35.00 |
| Prewired Home Installation | \$25.67 |
| A.O. Installation at Time of Initial Installation | \$10.67 |
| A.O. Installation after Initial Installation | \$24.00 |
| Outlet Relocation | \$24.00 |
| Standard VCR Installation | \$19.00 |
| Custom VCR Installation | \$24.00 |
| AB Switch Installation | \$19.00 |

SERVICE CHARGES

Return Check Charge \$10.00
Non-Cable Related Service Call \$20.00

Crown Media, Inc.
Schedule of Rates & Charges
N. E. Connecticut
As of September 1, 1993

Connection Fees

| | |
|---|------------------------------|
| First outlet | |
| Non-cabled premises | 36.84 |
| Previously cabled premises | 27.02 |
| Non-standard connection - each outlet | Time & materials + 11.25% |
| Additional outlet (each outlet) | |
| Same visit | 11.23 |
| Separate visit | 25.26 |
| Relocation (each outlet) | |
| Same visit | 11.23 |
| Separate visit | 25.26 |
| Relocation or transfer | 27.02 |
| Addressable premium service connections | 2.11 |

Monthly Service Fees

| | |
|------------------|-------|
| Basic service | 13.86 |
| Expanded service | 9.89 |
| Tier 3 | 4.62 |

Equipment Rental Fees

| | |
|--------------------------|------|
| Each converter | |
| Non-addressable | 1.39 |
| Addressable | 2.85 |
| Remote control device | .21 |
| Universal remote control | .63 |

Crown Media, Inc.
Schedule of Rates & Charges
N. E. Connecticut

Other Programming Services

Monthly fees for premium services

| | |
|--------------------|-------|
| HBO | 12.63 |
| Showtime | 12.63 |
| Cinemax | 10.53 |
| The Movie Channel | 10.53 |
| The Disney Channel | 1.51 |
| NESN | 5.26 |
| Encore | 6.26 |

The above rates include Local Franchise Fees.
Any applicable Local Taxes will be applied as required.

FCC RATE REGULATION IMPACT SURVEY

| | | | |
|------------------------------------|----------------|-----------------------|-------------------|
| 01. Community Unit ID#: | CT0101 | 05. Respondent Name: | Crown Media, Inc. |
| 02. Mailing Address (street): | One Park Plaza | 06. Respondent Fax: | (214) 960-4866 |
| 03. Mailing Address (city): | New Britain | 07. Respondent Phone: | (214) 702-6336 |
| 04. Mailing Address (state & zip): | CT, 06051 | 08. System/Franchise: | Franchise |

| REGULATED SERVICES | CHARGE | | CHANNELS | | HOUSEHOLDS | |
|-----------------------|---------|---------|----------|--------|------------|--------|
| Describe Service Tier | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 |
| 09. TIER 1 (Basic) | \$15.95 | \$10.15 | 18 | 15 | 27,468 | 28,931 |
| 10. TIER 2 | \$4.00 | \$3.99 | 12 | 13 | 27,468 | 28,931 |
| 11. TIER 3 | \$3.00 | \$2.99 | 1 | 3 | 18,053 | 18,071 |
| 12. TIER 4 | | | | | | |

| REGULATED EQUIPMENT | CHARGE | | EQUIPMENT UNITS | | HOUSEHOLDS | |
|--|-----------|--------|-----------------|--------|------------|--------|
| | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 |
| 13. Converter | | | | | | |
| Non-addressable: | N/A | N/A | N/A | N/A | N/A | N/A |
| Addressable: | \$2.00 | \$2.00 | | | 18,053 | 18,074 |
| 14. Installation | | | | | | |
| Prewired: | \$2.00 | \$2.00 | | | | |
| Unwired: | \$2.15 | \$2.00 | | | 18,053 | 18,074 |
| 15. Service Change | | | | | | |
| Visit required: | | | | | | |
| No visit: | | | | | | |
| 16. Inside Wire: | | | | | | |
| 17. Remote: | | | | | | |
| 18. Additional Outlet: | | | | | | |
| All Miscellaneous Maintenance (describe): | | | | | | |
| 19. | | | | | | |
| 20. | | | | | | |
| All Miscellaneous charges (specify): | | | | | | |
| 21. | | | | | | |
| 22. | | | | | | |
| 23. | | | | | | |
| 24. Franchise Fee: | \$0.00 | \$0.00 | | | | |
| 25. Total billed monthly charges for reg. services: | \$5.08 | \$5.00 | | | | |
| 26. Total subscribers receiving any reg. services: | 27,468 | 28,931 | | | | |
| 27. % of subs. receiving a change in bill for reg. svcs: | Increase% | 7.90% | Decrease% | | | |

CROWN CABLE - WESTERN CONNECTICUT
DIAL GUIDE
3/15/93

| Chnl | Network | Tier |
|------|----------------------------------|-----------------------------|
| 0/98 | Playboy Television | Premium |
| 1/99 | CNBC/AMC | Basic Plus/Basic Plus |
| 2 | WCBS-2 | Basic Service |
| 3 | WFSB-3 | Basic Service |
| 4 | WNBC-4 | Basic Service |
| 5 | WNYW-5 | Basic Service |
| 6 | WVIT-30 | Basic Service |
| 7 | WABC-7 | Basic Service |
| 8 | WTNH-8 | Basic Service |
| 9 | WWOR-9 | Basic Service |
| 10 | WEDW-49 | Basic Service |
| 11 | WPLX-11 | Basic Service |
| 12 | WTIC-61 | Basic Service |
| 13 | WNET-13 | Basic Service |
| 14 | Home Box Office | Premium |
| 15 | QVC/Madison Squire Gdn. | Basic Service |
| 16 | TBS | Basic Service |
| 17 | Cable Newsline/SportsChannel | Basic Service |
| 18 | CCIT/Bravo | Basic Service |
| 19 | TNT | Expanded Basic |
| 20 | WTTX-20 | Basic Service |
| 21 | C-SPAN/CC-TV | Basic Service/Basic Service |
| 22 | Request | Premium |
| 23 | Disney Channel | Premium |
| 24 | Cable News Network | Basic Plus |
| 25 | Nashville Network | Basic Plus |
| 26 | Showtime | Premium |
| 27 | Discovery Channel | Basic Plus |
| 28 | USA Network | Basic Plus |
| 29 | Cinemax | Premium |
| 30 | ESPN | Basic Plus |
| 31 | Nickelodeon/Arts & Entertainment | Basic Plus/Basic Plus |
| 32 | Lifetime | Basic Plus |
| 33 | MTV | Basic Plus |
| 34 | Family Channel | Basic Plus |
| 35 | Weather Channel | Basic Plus |
| 36 | VH-1/Request 2 | Basic Plus/Premium |

Crown Media, Inc. D/B/A Crown Cable
Newtown System
As of March 15, 1993

Installation Fees

Residential and Commercial Customers and Public
Buildings Other Than Schools and Libraries. Standard
Installation.

| | |
|---|-------|
| Initial Installation (up to two outlets) | 49.95 |
|---|-------|

| | |
|---|-------|
| Each additional Outlet | |
| (a) Connected at time of initial installation | 15.00 |
| (b) Other than at the time of initial installation | 30.00 |

Monthly Service Fees

Year-Round Residential Customers and Public Buildings
Other Than Schools and Libraries.

| | |
|------------------------------|-------|
| Basic | 15.95 |
| Basic Plus without converter | 4.00 |
| Basic Plus with converter | 6.00 |
| Expanded Basic | 9.00 |
| Each Additional Outlet | 5.00 |
| With Converter | 7.00 |

| | |
|------------------------------|-------|
| Premium Service Installation | |
| in home | 20.00 |
| in office/addressable | 10.00 |

Monthly Rental Fees

| | |
|--------------------------|------|
| Standard Converter | 2.00 |
| Remote Control Converter | 7.00 |
| Additional Outlets | 5.00 |

Crown Media, Inc. D/B/A Crown Cable
Newtown System

Other Charges

| | |
|--|-------|
| (A)Reconnection - at same address for restoration of service, all existing outlets | |
| Service call required | 30.00 |
| Equipment reactivation | 10.00 |
| (B)Relocation in home of existing customer | 30.00 |
| (C)Transfer of existing customer to new address | 30.00 |

The above rates include Local Franchise Fees.

Any applicable Local taxes will be applied as required.

**CROWN CABLE - WESTERN CONNECTICUT
DIAL GUIDE
9/15/93**

| Chnl | Network | Tier |
|-------------|----------------------------------|-----------------------------------|
| 0/98 | Playboy Television | Premium |
| 1/99 | CNBC/AMC | Expanded Service |
| 2 | WCBS-2 | Basic Service |
| 3 | WFSB-3 | Basic Service |
| 4 | WNBC-4 | Basic Service |
| 5 | WNYW-5 | Basic Service |
| 6 | WVIT-30 | Basic Service |
| 7 | WABC-7 | Basic Service |
| 8 | WTNH-8 | Basic Service |
| 9 | WWOR-9 | Basic Service |
| 10 | WEDW-49 | Basic Service |
| 11 | WPLX-11 | Basic Service |
| 12 | WTIC-61 | Basic Service |
| 13 | WNET-13 | Basic Service |
| 14 | Home Box Office | Premium |
| 15 | QVC/Madison Squire Gdn. | Tier 3 |
| 16 | Showtime | Premium |
| 17 | Cable Newsline/SportsChannel | Tier 3 |
| 18 | CCIT/Bravo | Tier 3 |
| 19 | TBS | Basic Service |
| 20 | WTTX-20 | Basic Service |
| 21 | C-SPAN/CC-TV | Basic Service/Basic Service |
| 22 | Request | Premium |
| 23 | Disney Channel | Premium |
| 24 | Cable News Network | Expanded Service |
| 25 | Nashville Network | Expanded Service |
| 26 | TNT | Expanded Service |
| 27 | Discovery Channel | Expanded Service |
| 28 | USA Network | Expanded Service |
| 29 | Cinemax | Premium |
| 30 | ESPN | Expanded Service |
| 31 | Nickelodeon/Arts & Entertainment | Expanded Service/Expanded Service |
| 32 | Lifetime | Expanded Service |
| 33 | MTV | Expanded Service |
| 34 | Family Channel | Expanded Service |
| 35 | Weather Channel | Expanded Service |
| 36 | VH-1/Request 2 | Expanded Service/Premium |

Crown Media, Inc.
Schedule of Rates & Charges
Newtown System
As of September 1, 1993

Connection Fees

| | |
|---|------------------------------|
| First outlet | |
| Non-cabled premises | 36.84 |
| Previously cabled premises | 27.02 |
| Non-standard connection - each outlet | Time & materials + 11.25% |
| Additional outlet (each outlet) | |
| Same visit | 11.23 |
| Separate visit | 25.26 |
| Relocation (each outlet) | |
| Same visit | 11.23 |
| Separate visit | 25.26 |
| Relocation or transfer | 27.02 |
| Addressable premium service connections | 2.11 |

Monthly Service Fees

| | |
|------------------|-------|
| Basic service | 10.16 |
| Expanded service | 8.80 |
| Tier 3 | 2.03 |

Equipment Rental Fees

| | |
|--------------------------|------|
| Each converter | |
| Non-addressable | 1.08 |
| Addressable | 2.06 |
| Remote control device | .23 |
| Universal remote control | .74 |

Crown Media, Inc.
Schedule of Rates & Charges
Newtown System

Other Programming Services

Monthly fees for premium services

| | |
|--------------------|-------|
| HBO | 12.63 |
| Showtime | 12.63 |
| Cinemax | 9.47 |
| The Disney Channel | 9.47 |
| Playboy | 9.47 |

The above rates include Local Franchise Fees.

Any applicable Local Taxes will be applied as required.

FCC RATE REGULATION IMPACT SURVEY

| | | | |
|------------------------------------|--------------------|-----------------------|-------------------|
| 01. Community Unit ID#: | MO0219 | 05. Respondent Name: | Crown Media, Inc. |
| 02. Mailing Address (street): | 139 S. Kirkwood Rd | 06. Respondent Fax: | (214) 950-4880 |
| 03. Mailing Address (city): | St. Louis | 07. Respondent Phone: | (214) 702-6335 |
| 04. Mailing Address (state & zip): | MO, 63122 | 08. System/Franchise: | Franchise |

| REGULATED SERVICES | CHARGE | | CHANNELS | | HOUSEHOLDS | |
|-----------------------|---------|---------|----------|--------|------------|--------|
| Describe Service Tier | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 |
| 09. TIER 1 (Basic) | \$15.05 | \$12.85 | 24 | 24 | 25,520 | 25,730 |
| 10. TIER 2 | \$12.60 | \$12.32 | 23 | 23 | 25,361 | 25,313 |
| 11. TIER 3 | | | | | | |
| 12. TIER 4 | | | | | | |

| REGULATED EQUIPMENT | CHARGE | | EQUIPMENT UNITS | | HOUSEHOLDS | |
|--|-------------------------|--------|-----------------|--------|------------|--------|
| | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 | 4/5/93 | 9/1/93 |
| 13. Converter | Non-addressable: N/A | | N/A | | N/A | |
| | Addressable: N/A | | N/A | | N/A | |
| 14. Installation | Prewired: \$25.95 | | | | 118 | |
| | Unwired: \$50.95 | | | | 48 | |
| 15. Service Change | Visit required: \$10.00 | | | | 1 | |
| | No visit: \$5.00 | | | | 1 | |
| 16. Inside Wire: | N/A | | | | N/A | |
| 17. Remote: | N/A | | | | N/A | |
| 18. Additional Outlet: | N/A | | | | N/A | |
| All Miscellaneous Maintenance (describe): | | | | | | |
| 19. | | | | | | |
| 20. | | | | | | |
| All Miscellaneous charges (specify): | | | | | | |
| 21. | | | | | | |
| 22. | | | | | | |
| 23. | | | | | | |
| 24. Franchise Fee: | \$0.00 | \$0.00 | | | | |
| 25. Total billed monthly charges for reg. services: | \$768 | \$700 | | | | |
| 26. Total subscribers receiving any reg. services: | 25,520 | 25,730 | | | | |
| 27. % of subs. receiving a change in bill for reg. svcs: | Increase % | 0.00% | Decrease % | | | |

CENCOM II

APR - 5 1993

| | |
|--|-----------------|
| Basic Plus Service | \$15.05 per mo. |
| Expanded Basic Plus Service | 27.65 per mo. |
| - Senior Citizen (65 or older) | 26.65 per mo. |
| Value Packages (including Expanded Basic Plus Service): | |
| HBO, Showtime, Remote, Guide | 49.95 per mo. |
| HBO, Disney, Remote, Guide | 47.95 per mo. |
| HBO, Showtime, Cinemax, Remote, Guide | 57.95 per mo. |
| HBO, Showtime, Disney, Remote, Guide | 55.95 per mo. |
| VIP: all 5 premium channels, 3 remotes, 2 additional outlets, guide | 76.95 per mo. |
| Home Box Office | 11.75 per mo. |
| Cinemax | 11.75 per mo. |
| Showtime | 11.75 per mo. |
| The Movie Channel | 11.75 per mo. |
| The Disney Channel, when taken alone | 8.95 per mo. |
| when taken with one of the above premium channels | 6.20 per mo. |
| Wireless remote control | 2.95 per mo. |
| Second Outlet | 5.95 per mo. |
| Third Outlet | 5.50 per mo. |
| Fourth Outlet | 3.95 per mo. |
| FM | 3.00 per mo. |
| Monthly Guide | 1.00 per mo. |
| Processing Fee | 3.75 |
| Installation Charge: | |
| Basic Plus Service | 52.50 |
| Expanded Basic Plus Service | 39.95 |
| Additional Outlet Installation: | |
| Subsequent to install | 39.95 |
| With Basic Plus install | 17.95 |
| With Expanded Basic Plus install | No Charge |
| Custom VCR Hook-up | 39.95 |
| Custom VCR Kit | 9.95 |
| Premium Channel Upgrade: | |
| Addressable, or Customer picks up equipment | 10.00 |
| If truck roll required | 19.95 |
| Relocation of Outlet | 19.95 |
| Transfer of Service (same day) | 19.95 |
| Non-pay reconnect: | |
| Before write-off | 19.95 |
| After write-off | 39.95 |
| Input Selector Switch Installation | 39.95 |
| Input Selector Kit | 9.95 |

**Cencom Cable
Television***Make The Quality Connection.*

Rate and services are subject to change
Effective January, 1993

Basic Service Tier

- 0 Access
- 1 Access/Eternal Word Television Network
- 2 KTVI - ABC
- 3 Continuous Program Listings
- 4 KMOV - CBS
- 5 KSDK - NBC
- 6 Access
- 7 QVC
- 8 Local Programming
- 9 KETC - PBS
- 10 Pay-Per-View Highlights
- 11 KPLR - Ind.
- 12 KDNL - Fox
- 13 WHSL - Home Shopping Network
- 14 KTVI - ABC
- 15 Higher Education Channel
- 16 KMOV - CBS
- 17 TBS-Atlanta
- 18 KSDK - NBC
- 19 WGN-Chicago
- 20 C-SPAN 2
- 21 C-SPAN
- 22 Home Box Office*
- 23 The Movie Channel*
- 24 KNLC - Ind.
- 25 Color Weather Radar

Expanded Service

- 26 The Real Estate Channel
- 27 CNN Cable News Network
- 28 Arts & Entertainment Network
- 29 USA Network
- 30 ESPN
- 31 The Disney Channel*
- 32 Nickelodeon
- 33 The Family Channel
- 34 TNT Turner Network Television
- 35 The Nashville Network
- 36 CNBC
- 37 The Discovery Channel
- 38 Showtime*
- 39 Cinemax*
- 40 Request**
- 41 Request 2**
- 42 Private Choice**
- 43 VH-1 Video Hits One
- 44 Lifetime Television
- 45 Comedy Central
- 46 CNN Headline News
- 47 E! Entertainment Television
- 48 American Movie Classics
- 49 The Weather Channel
- 50 Access/SportsChannel America
- 51 MTV Music Television
- 52 BET Black Entertainment Television
- 53 Continuous Program Listings
- 54 The Travel Channel

* Optional Premium Channels

** Pay Per View Channels